

PAUL POULIN
Los Angeles Regional Manager
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323-275-2165

SUMMARY OF EXPERIENCE

Twenty five years of insurance claims administration and investigation experience with David Morse and Associates. Has specialized in casualty, health care and workers compensation claims investigations with training, supervising and management responsibilities.

Has conducted fraud training seminars for worker's compensation and life & health insurance carriers as well as delivering training classes on Social Media investigations and their role in the claims handling process.

Created/updated training manuals for internal worker's compensation investigator training courses as well as billing and coding review guidelines for health care medical file reviews and audits.

Established investigation protocols and trained and supervised investigators in conducting medical clinic inspections and provider fraud investigations in New York State.

Helped establish and ran a twelve person special investigation unit which specialized, in amongst other things, California worker's compensation stress claims, medical fraud and casualty claims litigation support.

David Morse & Associates (DMA)

Los Angeles Regional Manager 2011 – Present
oversees and manages the production of thirty plus field investigators and adjusters, covering most of Southern California and is senior manager over Stein Agency, a DMA company.

Vice President Investigations 2004 - 2009
In charge of all investigations for DMA. Responsible for client relations and developing new investigations business country wide. Delivered training class and seminars to staff and clients as needed.

Audit Review Services (a DMA company) 2001 – 2003
Helped create and managed a health care provider fraud investigation unit which documented over five million dollars of fraudulent health care billing.

New York Regional Manager

1994 – 2001

Opened and managed branch offices in New York, New Jersey and Chicago and took over management of the Boston office.

Executive Director - Los Angeles Branch

1992 – 1993

Responsible for managing investigators and adjusters for all lines of business.

Director of Investigations, Los Angeles Branch

1990 – 1992

Hire, trained and managed a team of up to twelve investigators and supervised all investigations in the Los Angeles area.

David Morse & Associates, Los Angeles, CA

1987 – 1990

Field investigator conducting surveillance, interviews and background investigations in workers' comp and casualty claims.

EDUCATION

Attended the University of Maine, at Farmington.

License:

California Private Investigator